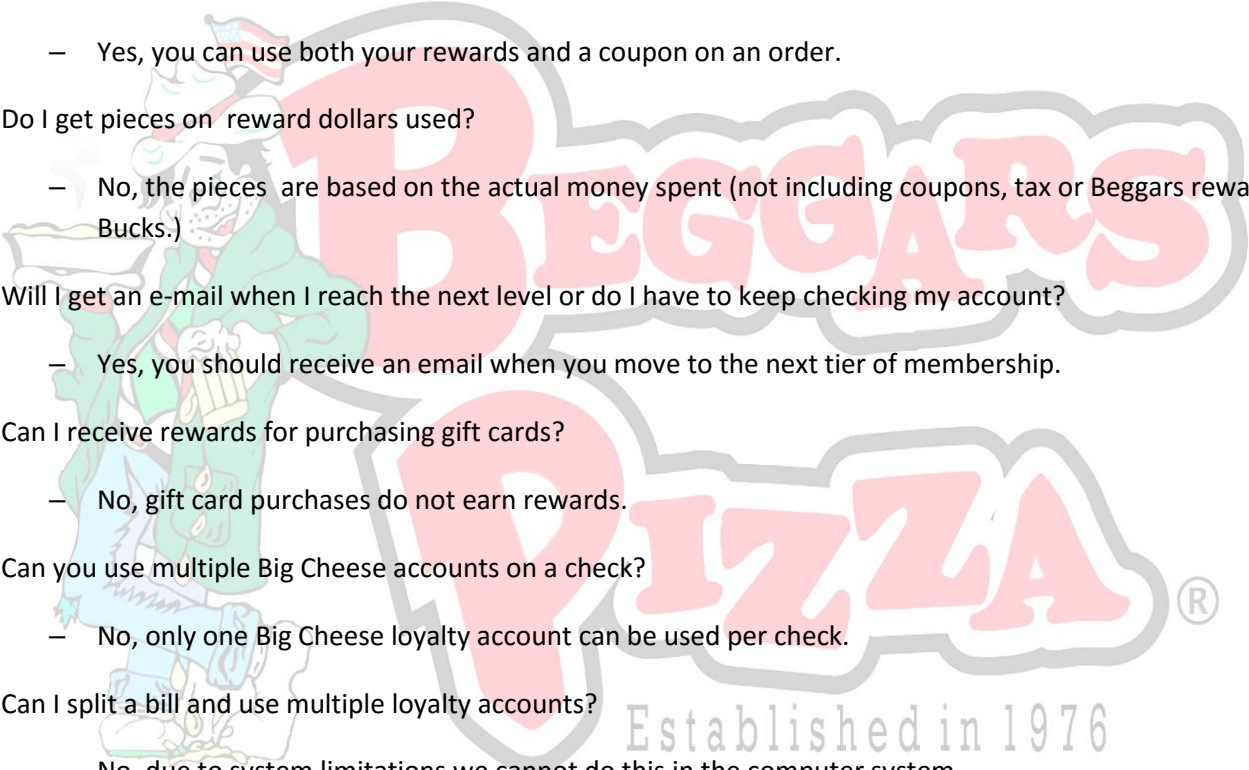


Big Cheese Loyalty Club FAQ's

- How do I join?
 - join.beggarspizza.com
- Do I need to register my account?
 - Yes, you need to register your account in order to redeem rewards. You can continue to accumulate your pieces without registering, but will not be able to redeem until you have registered.
- How do I register?
 - Download the app Beggars Pizza loyalty or click on the link register.beggarspizza.com
- I'm having difficulties registering- can someone help me?
 - Yes, please email loyalty@beggarspizza.com .
- How do I earn pieces or rewards?
 - In order to receive credit for your purchase, you must tell the employee prior to payment that you are a loyalty member. You will need to provide your registered phone number or your account card number.
- It shows I have more than 10 "Pieces" why haven't I received another \$10 Reward.
 - You will receive a \$10 Reward at 8 Pieces. Those pieces will stay in your account until you earn 16 "Pieces". At 16 "Pieces" you will receive another \$10 Reward at which time your account will set back to 0 "Pieces" and the process starts over.
- Does your system automatically add my loyalty account onto the order?
 - Unfortunately, at this time the system does not automatically apply your loyalty account onto the order. You must mention you are a loyalty member and provide either your registered phone number or loyalty account card number to earn rewards.
- How do the pieces work?
 - For every \$25 dollars you spend (can be spent over multiple visits), you earn 1 "piece" of the pie. For every 8 pieces, you will earn \$10 in Beggars Bucks. Taxes, coupons and delivery charges do not count towards pieces earned.
- What are Beggars Bucks?
 - Beggars Bucks are reward dollars that will automatically be uploaded into your account once you reach 8 pieces and are treated as a coupon with some restrictions and an expiration date. You can use Beggars Bucks towards any food/soft drink purchase. Beggars Bucks may not be used towards gift card purchases or liquor purchases.

- Can I use my Loyalty Account for Online Ordering?
 - You may enter your account to receive credit for your purchase, however, you will NOT be able to redeem your rewards through Online Ordering.
- How do I redeem my rewards and/or Beggars Bucks?
 - You can redeem rewards or Beggars Bucks on your next visit by asking your server, cashier or phone attendant.
- Do Beggars Bucks expire?
 - Yes, Beggars Bucks do expire. You will have 12 months to redeem your Beggars Bucks unless otherwise noted. Special rewards have shorter expiration dates and will be noted in your account.
- How do I check my pieces and rewards?
 - You can check them by using our Beggars Pizza loyalty app or by visiting myloyalty.beggarspizza.com and logging in.
- What rewards can I earn?
 - The rewards will vary by the membership tier you are in. You will earn rewards for both your birthday and anniversary. You will also earn rewards when you move from one membership tier to the other. We also have bonus rewards that you will be entered in to win for every 16 pieces you earn. All rewards rotate, but some examples are; Free deep dish cookie, Free pop cup, Free Pizza Slice, Free Tote Bag, Free Beggars Pizza T-Shirt, etc.
- How do the membership tiers work?
 - When you join you will be a Beggars Buddy. Once you earn 8 pieces, you will then become a Little Cheese Member. Once you earn 16 pieces, you will become a BIG CHEESE member.
- Do rewards expire?
 - Yes, the rewards also expire. There is typically a 30 day expiration unless noted otherwise.
- Can I use my Big Cheese Loyalty Club on any order?
 - Yes, you can use it on Dine-in, Pick-up, and Delivery, but you must mention that you are a loyalty member because it is not automatically applied to your check.
- If I forgot to give my Big Cheese Club information on my last order can I still acquire those pieces? What if it is just after they tender my ticket out?
 - If it is still the day of the employee can pull up the ticket and add your account onto it. If it is not the day of, unfortunately due to system limitations we are unable to add pieces after the fact. We apologize for any inconvenience.

- Do I need to show the Big Cheese Loyalty Club Card to get credit?
 - No, once you register your card and link your account to a phone number it is no longer required. You will use your phone number in place of the card. However, if you prefer to use the card in place of providing your phone number than you can show your card to the cashier or you can supply a three digit code from our app by checking into the location you are at.
 - Can I use my Big Cheese Loyalty and use a coupon?
 - Yes, you can use your loyalty account on an order with a coupon; however you will only receive credit towards rewards on the actual money spent (not including coupons, tax or Beggars reward Bucks)
 - Can I use Big Cheese Loyalty Club rewards and a coupon on one order?
 - Yes, you can use both your rewards and a coupon on an order.
 - Do I get pieces on reward dollars used?
 - No, the pieces are based on the actual money spent (not including coupons, tax or Beggars reward Bucks.)
 - Will I get an e-mail when I reach the next level or do I have to keep checking my account?
 - Yes, you should receive an email when you move to the next tier of membership.
 - Can I receive rewards for purchasing gift cards?
 - No, gift card purchases do not earn rewards.
 - Can you use multiple Big Cheese accounts on a check?
 - No, only one Big Cheese loyalty account can be used per check.
 - Can I split a bill and use multiple loyalty accounts?
 - No, due to system limitations we cannot do this in the computer system.
 - Can I have more than 1 account under a card?
 - No, only one Big Cheese loyalty account can be tied to a card.
 - Can I use my Beggars Bucks to purchase gift cards?
 - No, unfortunately Beggars Bucks cannot be used towards gift card purchases.
 - Why are my pieces accumulating, but I'm not earning any rewards?
 - Your account has not been registered. An un-registered account will still accumulate pieces, but in order to redeem your rewards you will need to complete registration. Click this link to register your account.
register.beggarspizza.com
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- What is “Refer a Friend”?
 - App users may now refer a friend. Refer a Friend and receive a FREE Slice! When the newly signed up “Friend” Spends \$30, a rewarded Free Slice will be added into the referrers Loyalty Account.
- Will I get a card?
 - You may receive a card initially, but once you register your account you will not need a card to earn rewards. All you will need is your registered phone number.
- I’m still having difficulties, is there someone I can contact for assistance?
 - Yes, please email loyalty@beggarspizza.com .

